



**Becky Hillhouse**  
**Berkley Southeast Insurance Group**  
**Email: [bhillhouse@berkleysig.com](mailto:bhillhouse@berkleysig.com)**

Becky Hillhouse is a Client Services Consultant for Berkley Southeast Insurance Group and has served on the Board of Directors of the Mississippi Workers' Compensation Educational Association, Inc. since 2013. Hillhouse is also a member of the Conference Steering Committee and is the Chairperson of the Mississippi Workers' Compensation Commission's Adjuster Task Force.

After graduating from Mississippi College (BS, 1990) she was a school teacher with Jackson Public School District. She began her career in insurance as a workers' compensation claims adjuster with Sedgwick in 1992. Hillhouse later joined Preferred Works Inc. as an adjuster for self-insured groups including the Mississippi Manufacturers Association, the Mississippi School Boards Association and the Mississippi Restaurant Association.

In 1998, Hillhouse joined AmFed Companies as a Senior Claim Examiner. She was promoted to Claims Supervisor in 2000 and to the Director of Education & Training in 2001 where she developed an adjuster training program involving the recruitment, instruction, supervision, and retention of highly qualified college graduates. Hillhouse was ultimately promoted to Claims Manager, overseeing fully insured claims for multiple state jurisdictions, claims in the Mississippi Assigned Risk Pool, and several group and individual self-insured programs such as Builders and Contractors of Mississippi and the Institutions of Higher Learning. She was also the team lead in developing and implementing a paperless workflow for both the claims and bill review departments of AmFed and their parent company, Companion Property & Casualty in South Carolina. Hillhouse was instrumental in developing automation and workflow to ensure compliance with the Medicare Secondary Payor Act. Hillhouse joined Eastern Alliance Insurance in October 2012, opening their Gulf South Region claims office before joining Berkley Southeast Insurance Group. Hillhouse currently works with large employers by conducting loss and trending analysis and coordinating loss prevention and claim services to improve their safety programs and performance.

Hillhouse is a frequent speaker at educational conferences, including those hosted by the Mississippi Workers Compensation Commission, and the Mississippi Self-Insured Association (MASI). She is also a contributing author and instructor for MASI's Certified Self-Insured Workers' Compensation Professional Program and holds that designation. Hillhouse is a licensed adjuster in Mississippi. She lives in Madison with her husband of 25 years and their two daughters.